TITLE OF INVENTION: ENFORCEMENT OF NETWORK SERVICE LEVEL AGREEMENTS

UNITED STATES DEPARTMENT OF COMMERCE United States Patent and Trademark Office Address: COMMISSIONER FOR PATENTS

P O Box 1450 Alexandria, Virgima 22313-1450 www.uspto.gov

NOTICE OF ALLOWANCE AND FEE(S) DUE

22907 7590 06/24/2010

BANNER & WITCOFF, LTD. 1100 13th STREET, N.W. SUITE 1200 WASHINGTON DC 20005-4051 EXAMINER HAMILTON, LALITA M

ART UNIT PAPER NUMBER

3691 DATE MAILED: 06/24/2010

 APPLICATION NO.
 FILING DATE
 FIRST NAMED INVENTOR
 ATTORNEY DOCKET NO.
 CONFRMATION NO.

 10626.629
 07/25/2003
 Steven J. Jackowski
 066267,00002
 9627

 APPLN. TYPE
 SMALL ENTITY
 ISSUE FEE DUE
 PUBLICATION FEE DUE
 PREV. PAID ISSUE FEE
 TOTAL FEE(S) DUE
 DATE DUE

 nonprovisional
 NO
 \$1510
 \$300
 \$0
 \$1810
 09/24/2010

THE APPLICATION IDENTIFIED ABOVE HAS BEEN EXAMINED AND IS ALLOWED FOR ISSUANCE AS A PATENT. PROSECUTION ON THE MERITS IS CLOSED. THIS NOTICE OF ALLOWANCE IS NOT A GRANT OF PATENT RIGHTS. THIS APPLICATION IS SUBJECT TO WITHDRAWAL FROM ISSUE AT THE INITIATIVE OF THE OFFICE OR UPON PETITION BY THE APPLICANT. SEE 37 CFR 1.313 AND MPEP 1308.

THE ISSUE FEE AND PUBLICATION FEE (IF REQUIRED) MUST BE PAID WITHIN THREE MONTHS FROM THE MAILING DATE OF THIS NOTICE OR THIS APPLICATION SHALL BE REGARDED AS ABANDONED. THIS STATUTORY PERIOD CANNOT BE EXTENDED. SEE 35 U.S.C. 1SI. THE ISSUE FEE DUE INDICATED ABOVE DOES NOT REFLECT A CREDIT FOR ANY PREVIOUSLY PAID ISSUE FEE IN THIS APPLICATION. IF AN ISSUE FEE HAS PREVIOUSLY BEEN PAID IN THIS APPLICATION (AS SHOWN ABOVE), THE RETURN OF PART B OF THIS FORM WILL BE CONSIDERED A REQUEST TO REAPPLY THE PREVIOUSLY PAID ISSUE FEE TOWARD THE ISSUE FEE NOW DUE.

HOW TO REPLY TO THIS NOTICE:

I. Review the SMALL ENTITY status shown above.

If the SMALL ENTITY is shown as YES, verify your current SMALL ENTITY status:

A. If the status is the same, pay the TOTAL FEE(S) DUE shown above.

B. If the status above is to be removed, check box 5b on Part B - Fee(s) Transmittal and pay the PUBLICATION FEE (if required) and twice the amount of the ISSUE FEE shown above, or

If the SMALL ENTITY is shown as NO:

A. Pay TOTAL FEE(S) DUE shown above, or

B. If applicant claimed SMALL ENTITY status before, or is now claiming SMALL ENTITY status, check box 5a on Part B - Fee(s) Transmittal and pay the PUBLICATION FEE (if required) and I/2 the ISSUE FIEE shown above.

II. PART B - FEE(S) TRANSMITTAL, or its equivalent, must be completed and returned to the United States Patent and Trademark Office (USPTO) with your ISSUE FEE and PUBLICATION FEE (if required). If you are charging the fee(s) to your deposit account, section "4b" of Part B - Fee(s) Transmittal should be completed and an extra copy of the form should be submitted. If an equivalent of Part B is filed, a request to reapply a previously paid issue fee must be clearly made, and delays in processing may occur due to the difficulty in recognizing the paper as an equivalent of Part B.

III. All communications regarding this application must give the application number. Please direct all communications prior to issuance to Mail Stop ISSUE FEE unless advised to the contrary.

IMPORTANT REMINDER: Utility patents issuing on applications filed on or after Dec. 12, 1980 may require payment of maintenance fees. It is patentee's responsibility to ensure timely payment of maintenance fees when due.

PART B - FEE(S) TRANSMITTAL

Complete and send this form, together with applicable fee(s), to: Mail Mail Stop ISSUE FEE Commissioner for Patents P.O. Box 1450 Alexandria, Virginia 22313-1450

or Fax (571)-273-2885

INSTRUCTIONS: This appropriate. All further e indicated unless correcte maintenance fee notificat	form should be used for correspondence includir d below or directed oth	or transmitting the ISS og the Patent, advance nerwise in Block 1, by	SUE FEE and PUBLICAT. orders and notification of a (a) specifying a new corre	ON FEE (if requir naintenance fees wi pondence address;	red). Blocks 1 through ill be mailed to the cu and/or (b) indicating a	f 5 shor rrent co separar	uld be completed where orrespondence address as te "FEE ADDRESS" for	
	NCE ADDRESS (Note: Use Bi) Not Fee pap	Note: A certificate of mailing can only be used for domestic mailings of the Fee(s) Transmittal. This certificate cannot be used for any other accompanying papers. Each additional paper, such as an assignment or formal drawing, must have its own certificate of mailing or transmission.					
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1100 13th STRE SUITE 1200			I he Stat add tran	reby certify that this	ificate of Mailing or T s Fee(s) Transmittal is ith sufficient postage f Stop ISSUE FEE ad O (571) 273-2885, on	being d	ssion eposited with the United class mail in an envelope sove, or being facsimile indicated below.	
WASHINGTON	, DC 20005-4051						(Depositor's name)	
							(Signature)	
							(Date)	
APPLICATION NO.	FILING DATE		FIRST NAMED INVENTOR		ATTORNEY DOCKET?	ю.	CONFIRMATION NO.	
10/626,629	07/25/2003		Steven J. Jackowski		006267.00002 9627			
TITLE OF INVENTION:	ENFORCEMENT OF	NETWORK SERVICE	LEVEL AGREEMENTS					
APPLN, TYPE	SMALL ENTITY	ISSUE FEE DUE	PUBLICATION FEE DUE	PREV. PAID ISSUE	FEE TOTAL FEE(S)	DUE	DATE DUE	
nonprovisional	NO	\$1510	\$300	\$0	\$1810		09/24/2010	
EXAM	NER	ART UNIT	CLASS-SUBCLASS	1				
HAMILTON,	LALITA M	369I	705-039000	•				
I. Change of correspondence address or indication of "Fee Address" (37 CFR 1.563). Change of correspondence address (or Change of Correspondence Address form PTOSB/122) attached. The Address and The Addr			(I) the names of up to or agents OR, alternati (2) the name of a singl registered attorney or a 2 registered patent attorney	For printing on the patent front page, list) the aames of up to 1 egistered patent attorneys agents OR, alternatively, the name of a single firm thoring as a member a gaigetered attorney or agent) and the names of up to registered patent attorneys or agents. If no name is to the printed.				
PLEASE NOTE: Unle recordation as set forth (A) NAME OF ASSIC	ess an assignee is ident nin 37 CFR 3.11. Comp	ified below, no assigne sletion of this form is N	THE PATENT (print or tyle data will appear on the pOT a substitute for filing an (B) RESIDENCE: (CITY	atent. If an assigne assignment. and STATE OR Co	OUNTRY)			
Please check the appropri	ate assignee category or	categories (will not be	printed on the patent):	Individual 🖵 Cor	poration or other priva	te group	entity Government	
Advance Order - #	o small entity discount p	permitted)	B. Payment of Fee(s): (Pfease first reapply any previously paid issue fee shown above) A check is enclosed. Payment by credit card. Form PTO-2038 is attached. The Director is hereby suthorized to charge the required fee(s), any deficiency, or credit any overpayment, to Deposit Account Number (enclose an extra copy of this form).					
	SMALL ENTITY state	is. See 37 CFR 1.27.	☐ b. Applicant is no lon					
NOTE: The Issue Fee and interest as shown by the r	Publication Fee (if requeords of the United Sta	uired) will not be accept tes Patent and Tradema	ed from anyone other than t k Office.	he applicant; a regis	tered attorney or agent	or the	assignee or other party in	
Authorized Signature				Date				
Typed or printed name			Registration No.					
This collection of informa an application. Confident submitting the completed this form and/or suggesti Box 1450, Alexandria, V Alexandria, Virginia 223	ation is required by 37 C iality is governed by 35 application form to the ons for reducing this bu- irginia 22313-1450. DC (3-1450.	FR 1.311. The informat U.S.C. 122 and 37 CFE USPTO. Time will var den, should be sent to t O NOT SEND FEES OR	ion is required to obtain or a R 1.14. This collection is est by depending upon the indivi- the Chief Information Office COMPLETED FORMS To	etain a benefit by th imated to take 12 m idual case. Any cor er, U.S. Patent and 1 D THIS ADDRESS.	e public which is to fil inutes to complete, in- ments on the amount frademark Office, U.S. SEND TO: Commissi	e (and b duding g of time Departs oner for	y the USPTO to process) gathering, preparing, and you require to complete ment of Commerce, P.O. Patents, P.O. Box 1450,	

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10/626,629	07/25/2003	Steven J. Jackowski	006267.00002	9627	
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1100 13th STREE	T, N.W.	ART UNIT	PAPER NUMBER		
SUITE 1200 WASHINGTON, DC 20005-4051			3691 DATE MAII ED: 06/24/201	0	

Determination of Patent Term Adjustment under 35 U.S.C. 154 (b)

(application filed on or after May 29, 2000)

The Patent Term Adjustment to date is 0 day(s). If the issue fee is paid on the date that is three months after the mailing date of this notice and the patent issues on the Tuesday before the date that is 28 weeks (six and a half months) after the mailing date of this notice, the Patent Term Adjustment will be 0 day(s).

If a Continued Prosecution Application (CPA) was filed in the above-identified application, the filing date that determines Patent Term Adjustment is the filing date of the most recent CPA.

Applicant will be able to obtain more detailed information by accessing the Patent Application Information Retrieval (PAIR) WEB site (http://pair.uspto.gov).

Any questions regarding the Patent Term Extension or Adjustment determination should be directed to the Office of Patent Legal Administration at (571)-272-7702. Questions relating to issue and publication fee payments should be directed to the Customer Service Center of the Office of Patent Publication at 1-(888)-786-0101 or (571)-272-4200.

Application No. Applicant(s) 10/626 629 JACKOWSKI ET AL. Notice of Allowability Examiner Art Unit Lalita M. Hamilton 3691 -- The MAILING DATE of this communication appears on the cover sheet with the correspondence address--All claims being allowable, PROSECUTION ON THE MERITS IS (OR REMAINS) CLOSED in this application. If not included herewith (or previously mailed), a Notice of Allowance (PTOL-85) or other appropriate communication will be mailed in due course. THIS NOTICE OF ALLOWABILITY IS NOT A GRANT OF PATENT RIGHTS. This application is subject to withdrawal from issue at the initiative of the Office or upon petition by the applicant. See 37 CFR 1.313 and MPEP 1308. 1. This communication is responsive to amendment filed on March 29, 2010. The allowed claim(s) is/are 3,5-11,13-21,23 and 24. 3. Acknowledgment is made of a claim for foreign priority under 35 U.S.C. § 119(a)-(d) or (f). a) \square All b) ☐ Some* c) ☐ None of the: 1. T Certified copies of the priority documents have been received. 2. Certified copies of the priority documents have been received in Application No. 3. ☐ Copies of the certified copies of the priority documents have been received in this national stage application from the International Bureau (PCT Rule 17.2(a)). * Certified copies not received: _____. Applicant has THREE MONTHS FROM THE "MAILING DATE" of this communication to file a reply complying with the requirements noted below. Failure to timely comply will result in ABANDONMENT of this application. THIS THREE-MONTH PERIOD IS NOT EXTENDABLE. A SUBSTITUTE OATH OR DECLARATION must be submitted. Note the attached EXAMINER'S AMENDMENT or NOTICE OF INFORMAL PATENT APPLICATION (PTO-152) which gives reason(s) why the oath or declaration is deficient. CORRECTED DRAWINGS (as "replacement sheets") must be submitted. (a) Including changes required by the Notice of Draftsperson's Patent Drawing Review (PTO-948) attached 1) hereto or 2) to Paper No./Mail Date (b) I including changes required by the attached Examiner's Amendment / Comment or in the Office action of Identifying indicia such as the application number (see 37 CFR 1.84(c)) should be written on the drawings in the front (not the back) of each sheet. Replacement sheet(s) should be labeled as such in the header according to 37 CFR 1.121(d). 6. DEPOSIT OF and/or INFORMATION about the deposit of BIOLOGICAL MATERIAL must be submitted. Note the attached Examiner's comment regarding REQUIREMENT FOR THE DEPOSIT OF BIOLOGICAL MATERIAL. Attachment(s) 1. Notice of References Cited (PTO-892) 5. Notice of Informal Patent Application 2. Notice of Draftperson's Patent Drawing Review (PTO-948) Interview Summary (PTO-413), Paper No./Mail Date Information Disclosure Statements (PTO/SB/08). 7. Examiner's Amendment/Comment Paper No./Mail Date 4. T Examiner's Comment Regarding Requirement for Deposit 8. T Examiner's Statement of Reasons for Allowance of Biological Material

/Lalita M Hamilton/ Primary Examiner, Art Unit 3691 Other .